

West Case Timeline Installation Guide

Congratulations on your purchase of West Case Timeline. The following steps will help you install the software.

Open the E-mail

An e-mail will be sent to you from Thomson Reuters verifying your purchase of West Case Timeline. It will include

- a link to the download site
- your license code

Note You must use a new license code for West Case Timeline version 2.5.

System Requirements

SUPPORTED OPERATING SYSTEMS

- Windows® 2000
- Microsoft Windows XP Service Pack 2 or later
- Windows Vista® Business (32- or 64-bit)
- Windows Vista Home Premium (32- or 64-bit)
- Windows 7 Home Premium (32- or 64-bit)
- Windows 7 Professional (32- or 64-bit)
- Windows Server® 2003 (32- or 64-bit)
- Windows Server 2008
- Citrix Presentation Server 4.5 with Feature Pack 1 or XenApp 5 (Citrix Presentation Server is now called XenApp)

Note You must run Windows Vista and Windows 7 as an administrator to retain the license code.

HARDWARE

- IBM PC or compatible computer with 833 MHz processor
- 256 MB of RAM
- 23 MB of available hard disk space

OTHER REQUIREMENTS

- Internet connection
- Adobe Reader 8.0 or later

For assistance using West Case Timeline, call 1-800-290-9378.

For free reference materials, visit west.thomson.com/support/user-guide/case-timeline.aspx.

Install the Software

1. Click the link for West Case Timeline in the e-mail sent to you from Thomson Reuters to display the West Case Timeline Registration page.
2. Complete the registration form and click **Proceed with Download** at the bottom of the page. The West Case Timeline Download page is displayed
3. Click **Proceed with Download**. The InstallShield Wizard for West Case Timeline dialog box is displayed (Figure 1).

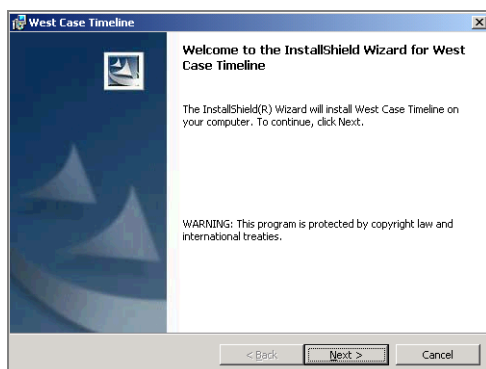


Figure 1. InstallShield Wizard for West Case Timeline dialog box

4. Click **Next**. The License Agreement dialog box is displayed (Figure 2).

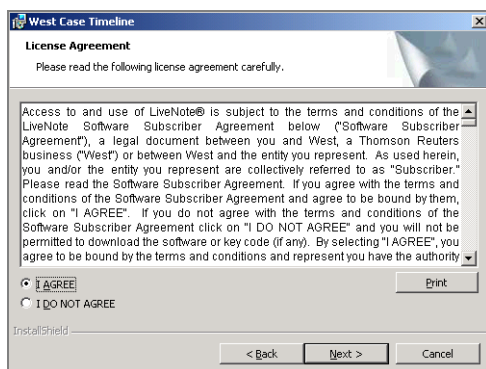


Figure 2. License Agreement dialog box

5. Scroll to the bottom of the license agreement as you read it, then select **I AGREE** and click **Next**. The Customer Information dialog box is displayed (Figure 3).

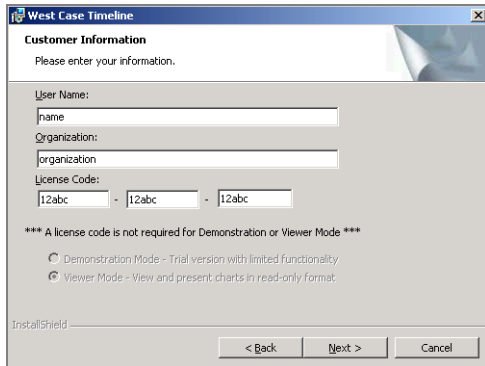


Figure 3. Customer Information dialog box

6. Type your name, organization, and licence code in the *User Name*, *Organization*, and *License Code* text boxes. Click **Next**. The Destination Folder dialog box is displayed (Figure 4).

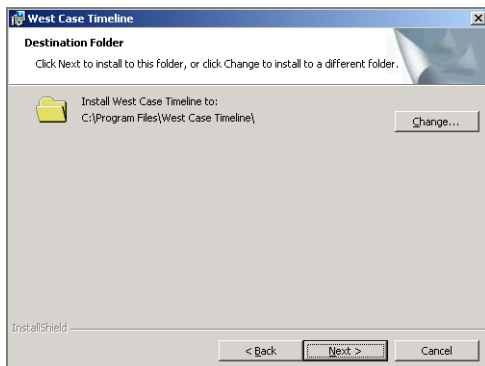


Figure 4. Destination Folder dialog box

7. Click **Next to install West Case Timeline** in the Program Files folder. The Ready to Install the Program dialog box is displayed (Figure 5).

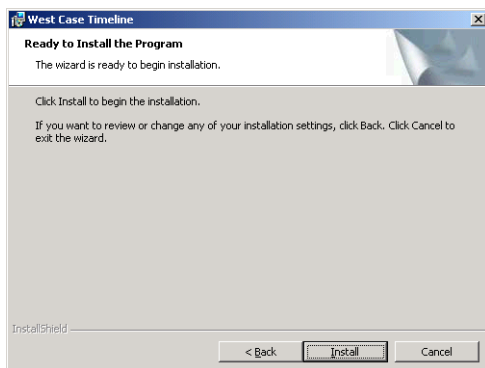


Figure 5. Ready to Install the Program dialog box

8. Click **Install**. The InstallShield Wizard Completed dialog box is displayed indicating that West Case Timeline has been successfully installed (Figure 6).

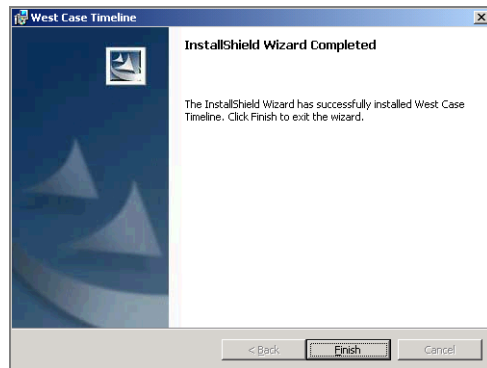


Figure 6. InstallShield Wizard Completed dialog box

9. Click **Finish**.

To access West Case Timeline, double-click the **West Case Timeline** icon  on your desktop.

Performing a Silent Installation

It is recommended that an experienced information technology specialist execute a silent installation. Previous versions of West Case Timeline must be uninstalled before a silent installation is run.

To run a silent installation, type the following command at a command prompt:

```
"EXEPATH" /S /V" /qn LICENSE_CODE=\ "XXXXX-XXXXX-XXXXX\ " INSTALLDIR=\ "C:\Install Here\ " USERNAME=\ "User\ " COMPANYNAME=\ "Company\ ""
```

where

EXEPATH is the path to the setup.exe file, e.g., C:\Documents and Settings \Administrator \Desktop\WCTimelineInstaller.exe,

XXXXX-XXXXX-XXXXX is your West Case Timeline license code.

Note INSTALLDIR, USERNAME, and COMPANYNAME, and XXXXX-XXXXX-XXXXX are optional parameters.

Performing a Silent Uninstallation

To run a silent uninstallation, type the following command at a command prompt:

```
Msiexec.exe /x{1F051F89-E45F-4A4A-84FB-1D632B13D62A} /qb"
```

